



**STATE OF NORTH CAROLINA
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**BEVERLY EAVES PERDUE
GOVERNOR**

**LINDA D. COLEMAN
STATE PERSONNEL DIRECTOR**

December 6, 2010

Memorandum

To: Agency and University HR Directors
From: Linda D. Coleman *LDC*
Subject: United Way 2-1-1

I wanted to take an opportunity to share with you a very valuable program offered through the United Way. This program is entitled United Way 2-1-1 and offers free and confidential information and referral services for such needs as financial assistance, food and other basic needs, housing resources, transportation, child care, health care, and many other services.

During these tough economic times, I know that many families are struggling financially. It is a difficult time for many of our state employees, their family members, friends and neighbors. Many individuals may not ever have had to reach out for resources or know what is available to them. This program does not replace the existing Employee Assistance Program (EAP) services you may have; but complements those services.

The 2-1-1 service is currently available in 48 North Carolina counties with plans for expansion. 2-1-1 services are available 24 hours a day, 365 days a year and can be accessed by simply dialing 2-1-1 from a cell telephone or home telephone. Due to connectivity issues, the 2-1-1 telephone number may not be available through work telephone lines.

For detailed information about this service and its availability in your area, you may access the 2-1-1 program website at www.nc211.org. Lula Johnson, United Way 2-1-1 Manager, will serve as the primary contact for any questions that you may have about the program. She can be reached at (919) 463-5043 or ljohnson@unitedwaytriangle.org.

I encourage you to review this website and hope that you will agree that this service is a powerful resource to share with your employees.

Thank you for your time and consideration in sharing this important information.

LDC/STH/asm