

# Student Accounts Newsletter - April 09

This newsletter is a mass email, sent to ALL students regarding general student account information. Please check your account online at [SeaNet/E-bill](#) for your personal current account information.

## Welcome to Student Accounts

We are delighted to bring you this newsletter in order to keep you informed of important information concerning your student account. This e-mail newsletter allows us to reduce our carbon footprints on the planet by not printing the newsletters, and we are able to get the information to you quickly. All of this information is available to you from our website and we do hope that you will take the time when you have questions to view our web page for the answers.

## E-Bill Announcements

- Holds have been placed on student accounts with an **outstanding balance**. This hold will prevent students from receiving a transcript, diploma or registering for classes. **Holds will be removed within a few hours of full payment.**
- To view charges, make payment with a credit card or checking/savings account, and to setup your parents as an authorized user, login to E-bill at:  
  
[https://ebill.uncw.edu/C20231\\_tsa/web/login.jsp](https://ebill.uncw.edu/C20231_tsa/web/login.jsp)
- Payments made online will post immediately and eliminate stress caused by mailing delays.
- The TouchNet System is scheduled to be down April 6-7, 2009 for system maintenance. Access to the E-bill system to view statements and make payments will not be available.

## E-refunds – New Refund Process

Effective July 1, electronic refunds will be issued directly from the University into your checking or savings account. Higher One will no longer be used to issue student refunds. Students will need to enter their bank account information into SeaNet/E-bill to receive any excess funds from loans, overpayments, scholarships and grant monies.

**SIGN UP TODAY SO YOUR FUTURE REFUNDS ARE NOT DELAYED!!!!**

## Summer 2009 Information

- Student Accounts will not have a pre-registration class drop during the summer sessions.
- Bills will be generated on April 17<sup>th</sup> for both Summer I and Summer II sessions. **These charges will be due on May 19<sup>th</sup>**. Students are expected to pay for both summer sessions or will have their full summer course load dropped. Fall classes will not be dropped at this time.

- Students are not eligible for Financial Aid until they have taken 6 summer hours. Financial Aid students taking 3 credit hours in Summer I and 3 credit hours in Summer II will not have their classes dropped for Summer I non-payment.

## Tuition Payment Plans

The 10/9 pay (Fall and Spring Budget) and the 5 pay (Fall Budget Only) Sallie Mae Tuition Payment Plans will begin in **June** for the upcoming 2009-2010 school year.

You may log on to [www.tuitionpay.com](http://www.tuitionpay.com) and complete necessary information to set up your budget.

When calculating your budget please consider tuition, fees, housing, meal plans and parking. **DO NOT INCLUDE** books or any other miscellaneous charges.

Credits will not be processed until the end of the term. If you have questions regarding your contract, please contact the Sallie Mae Coordinator, Linda Padezanin at 910-962-4280.

Please note: **There is no payment plan for the summer sessions.**

## Perkins Loan Information

Perkins group exit interviews are scheduled for the following dates:

April 20<sup>th</sup> 11am-12pm

April 21<sup>st</sup> 4pm-5pm

April 24<sup>th</sup> 2pm-3pm

April 27<sup>th</sup> 12pm-1pm

If you are graduating and do not receive an email by April 3rd to schedule an appointment, please call the Perkins Loan Specialist, Constance Evans at 910-962-7419.