

Student Accounts Newsletter - June 09

This newsletter is a mass email, sent to ALL students regarding general student account information. Please check your account online at **SeaNet/E-bill** for your personal current account information.

Welcome to Student Accounts

Welcome Incoming Freshman:

Get off to a great start; be sure to visit **E-bill** and:

1. Set up Authorized Users – Allows parents to view charges and make payments.
2. Set up E-refund Profile – Set up checking or savings account for electronic refunds.
3. Tuition Payment plans available through **Sallie Mae**.
4. Visit the Student Accounts **web site** for Tuition and Fee amounts and **FAQ's**.

Special Notice:

Student Accounts and Cashiering Services will be moving to the Warwick Center. We will be closed June 26, 2009 for the move. We will re-open for business on Monday June 29, 2009.

The University is currently operating on Summer Hours. The Cashiers office opens at 8:45 a.m. Monday through Thursday. Friday we open at 7:45 a.m. and close at 11:30 a.m.

Student Accounts is open from 7:30 a.m. and closes at 5:00 p.m. Monday through Thursday. Closing at Noon on Friday.

Summer 2009 Information/Summer Housing

Summer II charges are due June 25, 2009, including Summer housing charges posted to your account. Failure to pay will result in class cancellation.

Please note: Payment plans are not available during the summer sessions.

Fall Billing

- Fall 2009 pre-registration E-bills will be generated on July 7, 2009 and will be due August 6, 2009. Students and Authorized Users will receive an email when the E-bill is available.

Note: Fall charges will not post to the Student Account until July.

- To view charges, make payment with a credit card or checking/savings account, and to setup your parents as an authorized user, login to E-bill at:

https://ebill.uncw.edu/C20231_tsa/web/login.jsp

- Payments made online will post immediately and eliminate stress caused by mailing delays.

E-refunds – New Refund Process

Effective July 1, 2009 electronic refunds will be issued directly from the University into your checking or savings account. **Higher One will no longer be used to issue student refunds.** Students will need to enter their bank account information into Sea Net/E-bill to receive any excess funds from loans, overpayments, scholarships and grant monies. **We cannot withdraw from this account.** The electronic refund system is safe and secure.

SIGN UP TODAY SO YOUR FUTURE REFUNDS ARE NOT DELAYED!!!!

Please visit our FAQ's page to find answers to the most common questions we receive regarding the E-refund process.

Bill Payment and Refund Facts

Tuition Payment Plans

Sign up now for the Tuition Payment Plans!

The 10/9 pay (Fall and Spring Budget) and the 5 pay (Fall Budget Only) Sallie Mae Tuition Payment Plans will begin in **June** for the upcoming 2009-2010 school year. Log on to Sallie Mae Tuition Pay Plan and complete the necessary information to set up your budget.

When calculating the budget, include only tuition & fees, housing, meal plans, ID's and parking decals. **DO NOT INCLUDE BOOKS OR OTHER MISCELLANEOUS CHARGES.**

If you have questions regarding setting up your contract, please contact the Sallie Mae Coordinator, Linda Padezanin at 910-962-4280.

Perkins Loan Information

To Perkins May graduates:

Please check and make sure that you have completed the exit interview package and will receive your diploma and transcripts. A hold will be placed on your account until this process is completed.

Contact: Constance Evans at 910-962-7419