

# Student Accounts Newsletter - November 09

**This newsletter is a mass email, sent to ALL students regarding general student account information.**  
Please check your account online at **SeaNet/E-bill** for your personal current account information.

## Spring 2010 Registration

Spring pre-registration holds have been placed on accounts with balances. Check E-bill and pay any "current account activity" prior to pre-registration to avoid registration issues.

Spring pre-registration begins November 2, 2009.

## Spring 2010 Billing

Spring 2010 bills will be available to students and authorized users on November 16, 2009 and are due December 14 to avoid pre-registered class cancellation.

## Text Messaging now available!!

Student Accounts & Cashier Services is pleased to offer an additional notification method to inform you of important information regarding your student account. Students and Authorized Users may choose to receive a text message in addition to the e-mails sent to you regarding notification of a new E-bill statement or E-refund. You can elect this option by logging into SeaNet/E-bill and updating your personal profile with your mobile phone number and cell phone carrier. Once you're setup you'll receive a text message:

1. Each time an E-bill statement is available.
2. Each time a refund has been posted to your student account.

Charges are based on the text message plan with your mobile carrier.



## E-refunds – Common Issues

Most of UNCW's E-refunds were wired into checking or savings accounts without issue. However, a few students have encountered problems. Here are some of the common issues:

- If using a Credit Union account – do not enter savings account information. Use only a checking account and contact the credit union directly to obtain the correct ACH and account number.
- Do not enter the numbers from your debit card. This is not your account number.

Please visit our FAQ's page to find answers to the most common questions we receive regarding the E-refund process.

[Bill Payment and Refund FAQ's](#) (link)

## Spring Tuition Payment Plans

Sign up now for the Spring 5 pay Sallie Mae Tuition Payment Plan. The first payment is due to Sallie Mae on 11/5/09. The deadline for signing up for the 5 pay Spring Plan is December 14, 2009.

Please log onto [tuitionpay.salliemae.com](http://tuitionpay.salliemae.com) to sign up for this plan. The processing fee for this plan is \$35.00, and should be included with your first payment. Please use the worksheet on their [website](#) to determine your budget amount. If you have questions, please contact Linda Padezanin, Sallie Mae Coordinator at 910-962-4280.

If you are currently on a 10 pay plan, please review your contract amount and the amount that is currently due on your student account to avoid overpaying on the Sallie Mae contract.

Refunds will be issued at the end of the Spring term.

## Attention Perkins Loan Graduates

Constance Evans 910-962-7419

You are required to attend a Perkins Loan Exit interview before you will be able to receive a transcript or diploma. Exit interviews will be conducted on Nov 18-20, 23 and 24 from 10 a.m. until 11 a.m. and 2 p.m. until 3p.m. in the Warwick center, Room 144. Please schedule an appointment as seating is limited.