Alertus Desktop Activation Response

Background:
The University plans to install a program called “AlertUS Desktop” on each university-owned computer. Once installed, you will see an icon on your system tray at the bottom right on Windows-based machines, and in the menu bar at the top right of Apple-based machines.

During an emergency or test, when the computer is connected to the network, the computer will display a full screen pop-up with the information on the cause of the alert and the actions to take in response.

Timeline
We plan to begin pushing the AlertUS Desktop program to campus machines according to the following schedule:

- Classroom and Computer Lab machines: September 10th
- Office and common area machines: September 11th

In order for this application to be installed, the computers must be powered on. If they are not, the next time they are powered on will kick off the installation. You do NOT need to do anything, as this is an automated process, which will run in the background as you use the computer as usual.

Action needed:
Each individual viewing the alert should read the information and take appropriate action immediately. After the all clear is issued, and conditions allow return to normal operations, each computer user will need to use their mouse or pointer to click the green “Acknowledge” button on the screen in order to display the desktop again.

For more information:
Please contact UNCW Emergency Management at 962-3057 if additional information is required.