



Library Support for Extension Students

The UNCW Randall Library and the CCCC Learning Resources Center are working together to offer full library services for students enrolled in the UNCW Extension Program!

Librarians are here to help!

Walk-up Service

Librarians are available to answer any question big or small at the Randall Library Reference Desk on the first floor.

Randall Hours:

<http://library.uncw.edu/hours>

CCCC LRC:

http://www.coastalcarolina.edu/LRC/LRC_home.htm

Call us

Randall Reference Desk:

910-962-3760

866-377-8309 (toll-free)

CCCC LRC

910-938-6237

Instant Messenger

Chat with a reference librarian during regular Reference Desk hours. Our buddy names are:

RandallDesk

RandallDesk2

Email

Send us your questions via email anytime:

Randall Library: libref@uncw.edu

CCCC LRC:

askalibrarian@coastal.cc.nc.us

24/7 help from NCKnows

This statewide service allows you to chat in real time with a librarian 24 hours a day, seven days a week.

<http://library.uncwil.edu/web/administrative/help.html>

Library Numbers to Know

Randall Library

Reference Desk 910-962-3760

(toll-free) 866-377-8309

Customer Service Desk 962-3272

Interlibrary Loan 962-3273

Curriculum Materials Center 962-3362

CCCC LRC 910-938-6237

Important Websites

Randall Library

<http://library.uncw.edu>

Services for Distance Students

<http://library.uncw.edu/web/customerservices/distancelearners.html>

Databases & Articles

<http://library.uncw.edu/web/research/databases/index.html>

How to Access Databases from Off-Campus

<http://library.uncw.edu/web/research/pin.html>

CCCC Learning Resource Center

http://www.coastalcarolina.edu/LRC/LRC_home.htm



Library Support for Extension Students

Library PIN

Some library services require a PIN or password from off campus:

- Renew library materials online
- Place holds on checked out items
- Access Course Reserves
- Access databases from off-campus

To set up your Library PIN, go to this webpage and follow the directions:
<http://library.uncw.edu/web/research/pin.html>

Library Books Mailed to You--Free!

All extension students may request Randall Library books for their own use. They will be mailed to you at your home address at no charge.

We can also send you books and articles from other libraries.

How does it work?

We provide these services to you through our Interlibrary Loan (ILL) and Document Delivery Services department. Once you set up an ILL account, you can request the materials you need.

To set up your account, go to
<https://illiad.uncw.edu/logon.html>

- Click "First-Time Users—Click here"
- Identify yourself as a Distance Education Student
- Choose a username and password
- Fill in the form with the information about the book you want

Problems or questions?
866-377-8309

Contact us for more help

Sue Cody
Interim University Librarian
UNCW
(910) 962-3270
codys@uncw.edu

Linda Muir
Head Librarian
CCCC
(910) 938-6793