



Department of Client Services  
Information Technology Systems Division

## Installing Symantec AntiVirus 10.0 for MACINTOSH

Updated January '06

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### **AFTER YOU DOWNLOAD THE INSTALLATION FILE, FOLLOW THESE INSTRUCTIONS:**

1. If you currently have antivirus software, unplug your ethernet cable and uninstall your current software. Installing Symantec AntiVirus as an additional antivirus program will cause problems.
  - a. **If you don't currently have antivirus software, please visit <http://housecall.trendmicro.com/> and run a free scan of your computer to remove any possible viruses before installing.**
  - b. After running the scan, unplug your ethernet cable
2. Double-Click on the Installation File you downloaded if it did not start automatically.
3. You **MUST** agree to the licensing terms to install this software (Click "OK").
4. Create a **NEW FOLDER** on the Desktop (name it "AntiVirus") and then click "Select".
5. Once the files are extracted, open the "AntiVirus" folder you created and double click the "Symantec AntiVirus Installer" icon within.
6. Click the "Continue" option on the first screen. Click the "Continue" option on the second screen. Click the "Continue" option on the third screen.
7. Click "Agree".
8. If given the option, choose the Hard Drive that currently has your system files installed on it (Most likely "Macintosh HD"). Then click "Continue"
9. If you have had a previous version installed (you must uninstall it before you begin this process), then you will be asked to "Upgrade". Click that Option. If you are installing Symantec Antivirus for the first time then choose "Install".
10. You might be prompted for your password – enter that and click "OK"
11. You may receive a warning that you need to shut down all running applications. Do that, and then click "Continue Installation".
12. Once the installation is complete, click "Logout" to finish it.
13. **Plug your ethernet cable back in.**
14. You have now installed Symantec Antivirus 10 for MAC. Congratulation!

*Note: If you do not see the Symantec "QuickMenu" icon in the top right corner of your screen, applying the following patch below will correct that problem. However this is not necessary for the Antivirus product to function.*

### **Applying the Program Patch for Symantec AntiVirus 10.0 for MAC**

1. Open the "AntiVirus" folder you created on the desktop.
2. Double-Click the "Symantec AutoProtect Prefs Installer.mpkg" file.
3. Choose "Continue". Choose "Continue" on the second screen.
4. Choose "Agree".
5. If given the option, choose the Hard Drive that currently has your system files installed on it (Most likely "Macintosh HD"). Then click "Continue"
6. Choose "Install".
7. You might be prompted for your password – enter that and click "OK".
8. When done, choose "Close"

**If you have any problems, please contact the Technology Assistance Center at 962-4357.**

**TAC** 962-4357  
Technology Assistance Center  
Information Technology Systems Division