



Department of Client Services
Information Technology Systems Division

Installing Symantec AntiVirus 7.2

Updated January '06

AFTER YOU DOWNLOAD THE INSTALLATION FILE, FOLLOW THESE INSTRUCTIONS:

1. If you currently have antivirus software, unplug your ethernet cable and uninstall your current software. Installing Symantec AntiVirus as an additional antivirus program will cause problems.
 - a. **If you don't currently have antivirus software, please visit <http://housecall.trendmicro.com/> and run a free scan of your computer to remove any possible viruses before installing.**
 - b. After running the scan, unplug your ethernet cable
2. Double-Click on the Installation File you downloaded if it did not start automatically.
3. You **MUST** agree to the licensing terms to install this software (Click "Yes")
4. On the *Norton AntiVirus Corporate Edition Setup* window, click *Next* to begin the installation process.
5. Read the License Agreement and click "I accept the terms in the license agreement" if you agree with the terms, and then click *Next*. If you do not accept, you cannot install Symantec AntiVirus.
6. If you have Microsoft Outlook or Lotus Notes installed, check them, then click *Next*.
7. Click *Next*.
8. Choose the "Unmanaged" option on the *Network Setup Type* screen and click *Next*.
9. Check "File System Realtime Protection" and click *Next*.
10. Click *Install*.
11. Click *Next*.
12. Click *Next*.
13. Check "Run LiveUpdate after installation" and click *Next*.
14. Click *Finish*.
15. Restart your computer when it prompts you to.
16. **Plug your ethernet cable back in.**

Once your computer restarts it will prompt you to run LiveUpdate automatically. Follow the on-screen directions. Once that is complete your AntiVirus product is installed and updated against the newest threats.

If you have any problems, please contact the Technology Assistance Center at 962-4357.

TAC 962-4357
Technology Assistance Center
Information Technology Systems Division