

Client Technology Services KPIs

Goal 1: Educate our students about available IT services to create the most powerful learning experience possible.

Goal 2: Support a powerful learning experience for our students by decreasing classroom technology downtime.

Goal 3: Support a powerful learning experience for our students while fostering a superior faculty and staff by resolving more reported technology issues on first contact.

Goal 4: Support a powerful learning experience for our students by increasing support, services and sales out of B1NAR1ES.