Onslow Extension Site
Orientation FAQ’s

- What do I need to do before I attend Orientation? *(Please refer to the Teal Ticket for deadlines and step-by-step instructions.)*
  - Pay your $100 enrollment deposit.
  - Register and pay $20 for Orientation.
  - Access your UNCW email account.
  - Contact your Academic Advisor (they will assist in determining which classes you will need to complete your degree at UNCW).
    - Business Administration: Leanne Smith- (910) 962.2508 or smithlw@uncw.edu
    - Criminology: Dr. Ken Mentor- mentork@uncw.edu
    - Elementary Education: Dr. Lisa Keenan- (910) 455.8034 or keenanl@uncw.edu
    - Social Work: Nicole Mattocks- (910) 455.1700 or mattocksn@uncw.edu
  - Follow remaining steps on the Teal Ticket. (*Immunization Records and Health Insurance are NOT required for Extension students. Please contact Katrin Wesner (wesnerk@uncw.edu) if you have any questions regarding the student health insurance.*)

- Is Orientation mandatory?
  - Yes! Orientation is mandatory for all new UNCW undergraduate students. You will not be able to register for classes until you have attended Orientation and paid the Orientation fee

- How do I register for Orientation?
  - To register online and pay the $20.00 orientation fee by credit card (MasterCard or Visa), please follow these instructions:
    1. Log into mySeaPort
    2. Login with your UserID and password (If you are unable to access mySeaPort, please contact the Technology Assistance Center at 910.962.HELP.)
    3. Click on the Student Services tab
    4. Scroll down on the left hand side of the screen and under Services click on "Orientation Signup"
    5. Follow the instructions to select your Orientation, and make your online payment

- How do I get my student ID card?
  - UNCW Student ID pictures will be taken the night of Orientation. The $20 fee for your ID card will be billed directly to your student account. You will not receive your student ID card on the night of orientation. Students will receive an email once cards are ready to be picked up from the Assistant Director of Admissions and Financial Aid. Refer to the UNCW Extension website for updates. (Please note: the ID card and orientation fee are separate charges.)

- When will I register for classes?
  - You will register for classes the night of Orientation.

- Will I have to pay for classes the night of Orientation?
  - No. New students are responsible for paying tuition by the end of the first week of classes. An exact date will be given at Orientation. If you are receiving financial aid/MyCaa /VA benefits, your total bill will be subtracted from your award. If there is money leftover, you will receive a refund. You will be responsible for any remaining balance.
- **When will I buy my textbooks?**
  - Refer to the [UNCW Extension website](http://www.extension.uncw.edu) for exact dates.
  - Textbooks can also be ordered online by clicking [here](http://www.extension.uncw.edu).

- **Can I use my financial aid to pay for my textbooks?**
  - Your financial aid refund will not be available until at least the 1st day of classes. If you wish to purchase textbooks before this, you will need to make alternate arrangements.

- **Why does my acceptance letter say I am not a NC resident?**
  - In order to be considered an in-state resident for tuition purposes, you will need to complete one of the following: (Please bring these documents with you to Orientation or mail them to the Registrar’s office)
    - Active Duty Reduced Tuition Rate Benefit: [Military Form](http://www.extension.uncw.edu) (Active Duty and Dependents)
    - [Confirmation of Command Residency Letter](http://www.extension.uncw.edu) (Active Duty and Dependents)
    - NC State Resident: [Long Residency Form](http://www.extension.uncw.edu)

- **What if I need to take a class at CCCC, in addition to my classes at UNCW?**
  - You will be considered a “TRANSIENT STUDENT” at CCCC. Contact or visit CCCC - (910) 938.6241 to apply/register for your courses.
  - Additional Transient Study procedures will be discussed at Orientation and can be found by clicking [here](http://www.extension.uncw.edu). Your advisor will assist you in the transient study process.

- **How do I pay for my CCCC classes?**
  - CCCC classes require payment directly after registration. UNCW financial aid is not available until at least the 1st day of classes. You will need to make alternate arrangements to pay for CCCC the courses.

- **When do classes start?**
  - Please refer to the [UNCW Calendar](http://www.extension.uncw.edu).

- **Where are UNCW Onslow Extension classes held?**
  - Classes are held at both MCB Camp Lejeune and CCCC. Refer to the UNCW Extension website for classroom assignments.