Welcome

Welcome to UNCW! If you are a first semester graduate student or have attended for multiple semesters, this resource booklet was designed to assist graduate students by outlining available resources and support. The booklet is hyperlinked, so please take advantage of the convenient access to information by clicking on each link to learn more.

Although every available resource is not encompassed in the booklet, most resources are highlighted and contacting individual departments is highly encouraged. If you have specific questions, please feel free to connect with any of the professionals or offices listed. At any point during your time at UNCW, you are encouraged to connect with your academic department administrators as well as faculty members. We wish you a successful year at UNCW.

Sincerely,

Stephanie Ganser
Assistant Dean of Students
Office of the Dean of Students
PERCH
Support for Off-Campus, Non-Traditional, and Graduate Students at UNCW
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<td><strong>Campus Life</strong></td>
<td>Fisher University Union Suite 2041</td>
<td>N/A</td>
<td>910-962-3285</td>
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<td><strong>Campus Recreation</strong></td>
<td>Student Rec Center</td>
<td><a href="mailto:campusrec@uncw.edu">campusrec@uncw.edu</a></td>
<td>910-962-7443</td>
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<td><strong>CARE</strong></td>
<td>2nd Floor, DePaolo Hall</td>
<td><a href="mailto:care@uncw.edu">care@uncw.edu</a></td>
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<td>N/A</td>
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<td>Fisher University Union, Suite 2022</td>
<td><a href="mailto:segoviae@uncw.edu">segoviae@uncw.edu</a> &amp; <a href="mailto:monteroc@uncw.edu">monteroc@uncw.edu</a></td>
<td>910-962-2551</td>
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<td><strong>Counseling Center</strong></td>
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<td>DePaolo Hall 1040</td>
<td>N/A</td>
<td>910-962-7555</td>
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<td><strong>The Graduate School</strong></td>
<td>James Hall, Second Floor</td>
<td><a href="mailto:savaged@uncw.edu">savaged@uncw.edu</a></td>
<td>910-962-7303</td>
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<td><strong>LGBTQIA Resource Office</strong></td>
<td>Fisher University Union, Suite 1037</td>
<td><a href="mailto:lambertb@uncw.edu">lambertb@uncw.edu</a></td>
<td>910-962-2114</td>
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<td><strong>Office of Financial Aid and Scholarships</strong></td>
<td>Warwick Center</td>
<td><a href="mailto:finaid@uncw.edu">finaid@uncw.edu</a></td>
<td>910-962-3177</td>
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<td><strong>Office of Military Affairs</strong></td>
<td>Military Resource Lounge, Warwick Center</td>
<td><a href="mailto:kawczynskib@uncw.edu">kawczynskib@uncw.edu</a> &amp; <a href="mailto:norrisr@uncw.edu">norrisr@uncw.edu</a></td>
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<td><strong>Office of the Dean of Students</strong></td>
<td>Fisher University Union, Suite 2013</td>
<td><a href="mailto:deanofstudents@uncw.edu">deanofstudents@uncw.edu</a></td>
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<td><strong>Office of Student Leadership and Engagement</strong></td>
<td>Fisher Student Center, Room 2029</td>
<td><a href="mailto:engage@uncw.edu">engage@uncw.edu</a></td>
<td>910-962-3877</td>
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<td><strong>Campus Dining</strong></td>
<td>16 locations on campus</td>
<td><a href="mailto:campusdining@uncw.edu">campusdining@uncw.edu</a></td>
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<td><strong>Parking and Transportation Services</strong></td>
<td>Warwick Center</td>
<td><a href="mailto:parking@uncw.edu">parking@uncw.edu</a></td>
<td>910-962-3178</td>
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<td><strong>PERCH</strong></td>
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<td><a href="mailto:seahawkperch@uncw.edu">seahawkperch@uncw.edu</a></td>
<td>910-962-3119</td>
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<td><strong>Randall Library</strong></td>
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<td><a href="http://library.uncw.edu/contact">http://library.uncw.edu/contact</a></td>
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<td><strong>Student Health Center</strong></td>
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<td><strong>Title IX and Clergy Compliance</strong></td>
<td>DePaolo Hall 1040</td>
<td><a href="mailto:titleIX@uncw.edu">titleIX@uncw.edu</a></td>
<td>910-962-2937</td>
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<td><strong>UNCW One Card</strong></td>
<td>Warwick Center</td>
<td><a href="mailto:accesssmgmt@uncw.edu">accesssmgmt@uncw.edu</a></td>
<td>910-962-3560</td>
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<td><strong>University Learning Center</strong></td>
<td>1st Floor, DePaolo Hall</td>
<td><a href="mailto:ulc@uncw.edu">ulc@uncw.edu</a></td>
<td>910-962-7857</td>
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<tr>
<td><strong>University Police</strong></td>
<td>Lionfish Drive</td>
<td><a href="mailto:police@uncw.edu">police@uncw.edu</a></td>
<td>(non-emergency) 910-962-2222 (emergency) 911</td>
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<td><strong>Upperman African American Cultural Center</strong></td>
<td>Fisher University Union Room 2021</td>
<td><a href="mailto:upperman@uncw.edu">upperman@uncw.edu</a></td>
<td>910-962-2480</td>
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The Graduate School

The Graduate School provides leadership and coordination in developing and maintaining graduate programs that complement and extend UNCW's undergraduate offerings. These programs, which are responsive to local and national needs and consistent with the university's mission, are designed to prepare students for successful careers in basic and applied research, develop their art to a professional level, provide the necessary background skills and experience needed for many professional positions, or enable students to continue their education beyond UNCW. To meet these objectives, the Graduate School monitors programs to ensure that their standards and performance are of the highest quality. It also provides logistical support necessary to enhance the graduate experience and facilitate progress toward the degree.

In adjusting to a changing educational environment, the Graduate School promotes communication and cooperation among faculty and students across traditional academic boundaries, promotes development of innovative and interdisciplinary programs, seeks funding to support these programs, helps create an environment that will allow research and creative activity to flourish, and provides leadership in achieving diversity in all aspects of graduate education.

Resources

Getting Started
- Recently Admitted?
- Orientation
- Graduate Assistants

Managing Your Courses
- Registration
- Transfer Credit
- Withdrawal

Financial Assistance
- Travel Grant/Award
- Scholarships and Fellowships

Program Completion
- Graduation
- Thesis Information
- Dissertation Information

Graduate Student Association

The Graduate Student Association (GSA) is comprised of students from across the academic disciplines. Every year, students join GSA because of their interest in forming tighter UNCW graduate community. The main goal of the GSA is to offer students a space where they can meet, ask questions of their fellow students, discuss challenges, request assistance or find ways to improve their overall experience at UNCW.
The Office of the Dean of Students is committed to advocacy and education centered on student growth and self-responsibility by serving as a central resource for UNCW students, faculty and staff. The goal of the office is to foster a respectful and dynamic community that affirms the value and contributions of each individual, and which harbors and elevates democracy, civility, and diversity as paramount values.

Assistance is provided to members of the UNCW community by:
- Educating students about their rights and responsibilities as members of our community
- Assisting students, faculty and staff with interpretation of campus policies, including the Code of Student Life and the Student Academic Honor Code
- Training and educating faculty, staff and students on community standards and conflict resolution
- Establishing grievance and conflict resolution procedures
- Referring students to a myriad of resources to increase the likelihood of their success
- Assisting in the coordination of 24 hour emergency and crisis response
- Providing resources and education for special populations including off campus and non-traditional students; and graduate students.

What We Do For Graduate Students
Student rights and responsibilities are communicated through the Code of Student Life, and academic and behavioral violations are adjudicated through the campus conduct system. At the core of conduct proceedings is the education of the individual student balanced with consideration of the welfare of the greater university community.

Our staff is invested in the success of each and every student, and you are invited to access the office in assisting you in your role as a graduate student.

Resources
- Code of Student Life
- Case Management
- Reporting Harassment
- Student Academic Honor Code
PERCH

PERCH services, provided by the Office of the Dean of Students, contribute to the successful transition and university engagement of off-campus, non-traditional, and graduate students by:

- Providing Personal support
- Delivering Educational opportunities
- Connecting students to UNCW and Wilmington Resources
- Arranging opportunities for Community development
- Assisting with your off-campus Housing search

What We Do For Graduate Students

In partnership with the Graduate School and Graduate Student Association, PERCH oversees Graduate Student Life at UNCW. The Assistant Dean of Students provides specific programming, events, and resources just for graduate students. This including networking events, outdoor adventure trips, professional development opportunities, and events in the local area. Emails messages are sent from the Assistant Dean of Students about graduate student focused events, programs, and resources. Look for the PERCH on social media: Facebook, Instagram, Twitter, and Pinterest.

Resources

- UNCW Off-Campus Housing Search Website
- Wilmington Crime Map
- Utilities Resource Guide
- Graduate Student Life Events
The mission of the UNCW Career Center is to be a comprehensive career counseling and resource center dedicated to empowering students and alumni as active participants in their own career development. Through the journey of learning, career exploration, and applied learning opportunities, students are motivated to expand their knowledge of themselves and the world of work in a dynamic global community. The Career Center encourages students and alumni to:

EXPLORE
- Explore work values, interests, skills, and personality using Career Center resources in order to optimize academic and career planning

EXPERIENCE
- Develop skills and competencies sought by employers, as outlined in the Skill Seeker, through applied learning opportunities

ENGAGE
- Engage and network with faculty and other professionals as well as local, state, national, and global employers to learn how to meet the needs of an ever-changing modern society

EMBARK
- Take responsibility for making informed career decisions and developing further education and employment plans over the lifespan

What We Do For Graduate Students

Career planning can be an overwhelming process, complicated by many factors including self-perceptions, others’ expectations, and the economy. Career counselors are available to help you:
- Clarify your career/degree goals
- Choose a career direction
- Assess skills, abilities, interests, and priorities
- Locate career information
- Learn job search techniques
- Develop interview skills

Graduate students can utilize the Career Center for FREE even after graduation. Graduate students are Seahawks for life, so please come back as an alumna and utilize the Career Center at any point.

Resources

- Events
- Career Planning Guide
- SeaWork (where all part time, full time, and internships are posted)
- Writing a Resume/CV
- Interviewing
- Real World Survival
- Salary Information
Inspiration can be found for healthy lifestyles with inclusive recreation, innovative programming and sustainable facilities, while embracing technology and fostering leadership development.

The mission of the Department of Campus Recreation is to provide quality recreational experiences and facilities thus enhancing the overall educational experience of the campus community.

This goal is accomplished by offering a wide variety of recreational activities, conducting educational workshops and providing professional training. The Department of Campus Recreation, Division of Student Affairs, provides a multi-faceted program that includes: Group Exercise/Fitness Programs, Intramural Sports, Aquatics, Adventure Recreation Programs, and Sports Clubs. Campus Recreation at UNCW takes a “something for everyone” approach to programming.

The University of North Carolina at Wilmington is an Institutional Member of NIRSA, the National Intramural Recreational Sports Association. NIRSA is the leading resource for professional and student development, education, and research in collegiate recreational sports. Campus Recreation staff members have a rich tradition of participation in the national NIRSA.

What We Do For Graduate Students

The Department of Campus Recreation organizes and administers a variety of structured and self-directed recreational services that enhance the overall wellness of the university community. Our mission is to provide quality recreational experiences and facilities thus enhancing the overall educational experience of the campus community.

Resources

- Facility Reservations and Schedule of Events
- Group Fitness
- Personal Training
- Membership
- Facility Hours
- Seahawk Adventures
- Competitive Sports
- Aquatics
Centro Hispano

The mission of Centro Hispano is to nurture students into becoming strong leaders, representative of all the core values of UNCW, through the maximization of professional global competency, Hispanic cultural and linguistic representation, and leadership through cultural identity development. Centro Hispano serves as a link between students and all available resources needed for their academic growth, as well as for their development as future professionals.

What We Do For Graduate Students
The goal of Centro Hispano is to support the rapidly growing number of Hispanic students applying, attending and completing degrees at UNCW. We promote opportunities that broaden understanding and appreciation of diverse Hispanic cultures, offer resources that maximize the success of each student, and most importantly, providing a place where every student feels at home while striving for success.

Centro Hispano allows YOU to:
- Be part of the UNCW Hispanic /Latino family
- Engage with the community through social and service activities
- Develop your leadership skills
- Maximize your cultural competency and identity development

Resources
- Meet the Staff
- Latino Alliance
- Mi Casa Mentoring Program
- Research
- UNCW en Espanol
LGBTQIA Resource Office

What We Do For Graduate Students

The LGBTQIA Resource Office at the University of North Carolina Wilmington supports lesbian, gay, bisexual, transgender, questioning, intersex and allied students, faculty, staff, and alumni. Our office works to create a safe and inclusive environment for the LGBTQIA community and contribute to a culturally rich campus. Additionally, the office works both to raise awareness and inclusion of sexual and gender minorities and to provide information, referral, support, and programming to the UNCW Community. We do this through community building, student advocacy, social justice and diversity education and the development of global citizens. All members of the UNCW campus are welcome, regardless of gender identity or other factors.

We provide the following services:
- Educational and cultural programs
- Academic support for students
- Safe Zone Ally Training
- Liaison with PRIDE student organization
- Student advocacy and community engagement
- Social justice and diversity education
- Resources in media and print

Opportunities for Graduate Students

Come join the LGBTQIA Resource Office off-campus once a month to socialize, support one another, and discuss current issues on campus and in the LGBTQIA+ community. For more information, contact the Coordinator of the LGBTQIA Resource Office, Brooke Lambert at lambertb@uncw.edu for the next meeting.

UNCW’s Safe Zone is a training program designed to help campus allies foster an atmosphere of support and safety for UNCW’s lesbian, gay, bisexual, transsexual and questioning population, including students, faculty and staff. The mission of Safe Zone is to identify, educate and support allies. This will allow allies and UNCW to: provide a comfortable environment for all members of the UNCW community, to encourage an atmosphere free of homophobia and heterosexism and to support the LGBTQI community. Our purpose is to provide a setting of appreciation, affirmation, and information for and about the LGBTQI community. You can schedule a Safe Zone training for a student organization you are a part of at UNCW. To schedule a training, look at the Safe Zone information below.

Resources
- Local and National LGBTQIA information
- Safe Zone
- PRIDE
Office of Student Leadership and Engagement

Mission
The Office of Student Leadership and Engagement creates opportunities in which UNCW students and fraternities & sororities can engage in their communities and serve others, practice leadership and inspire positive change, act congruently with their values, and celebrate excellence.

Values
The OSLE staff will model and educate students around these principle values:
Practicing EXCELLENCE by Being AUTHENTIC, Acting with PURPOSE, Living with PASSION, Exhibiting INTEGRITY and Respecting DIFFERING PERSPECTIVES

Student Learning Outcomes
By engaging in programs with the Office of Student Leadership and Engagement, students (both individually and collectively) will:
- Understand the relevance and importance of engagement in their community
- Develop their capacities to practice leadership for positive change
- Develop an awareness of their own values, while also learning to respect the diverse perspectives of others
- Increase their awareness, understanding, and ownership of community needs and social responsibility
- Make meaning of their experiences in order to develop and utilize their skills and abilities in myriad contexts
- Celebrate their own and others’ learning and development

What We Do For Graduate Students
We provide opportunities to:

DEVELOP the capacity to lead, no matter regardless of the field of study. Present a session at the annual Seahawk Leadership Conference, take the StrengthsFinder assessment and attend a coaching session, or you can request a tailor-made workshop for your group/team/staff, just to name a few options.

SERVE in the local community by working with non-profits in Wilmington. This can be through volunteer work, philanthropy (like donating a thanksgiving meal), or by donating blood (we host monthly drives with the American Red Cross).

ADVISE one of the Immersive Community Service Trips. No experience necessary! Only a desire to help other communities and mentor undergraduate students is required.

INTERN with an office on campus. Regardless of the graduate program, there may be an unique role in one of many campus departments. This may include gaining experience in: Marketing outreach efforts, developing meaningful service projects, or assisting with institutional assessment efforts. The possibilities are endless.

ENGAGE with Fraternity and Sorority Life. This could be by connecting to another chapter of your own organization, an alumni group, or as an intern with Greek Life.

Interested in learning more? Or do you not quite see what you are looking for? Contact our staff and we will be happy to help!
The Department of Campus Life includes the Campus Activities and Involvement Center, Campus Life Arts and Programs, Conference Services, Student Media, and the Facilities and Services and Reservations offices.

These programs and services are housed in the Fisher Student Center, the Warwick Center, the Fisher University Union, the Burney Center, and the University Commons area. Campus Life is committed to providing quality programs and services to the entire UNCW community including our students, faculty, staff, alumni, and guests. Campus Life is very proud to serve as the center of the campus community and strive to offer programs and services, which allow students to connect to each other and to their University while supporting the educational and student development mission of our department.

What We Do For Graduate Students

The Department of Campus Life is at the heart of the UNCW campus, providing resources, support services, and educational and social programs that are student-driven and accessible to the campus and regional communities. Campus Life oversees the following departments:

- Conferences, Events, and Reservations
- Facilities
- Involvement
- Arts & Programs
- Information Center
- Student Media

Resources

- Campus Reservation System
- Student Organizations
- Advertise an Event
- Information Center
- Association for Campus Entertainment (ACE)
- Leadership Lecture Series
- Lumina Theater
- Sharky’s Box Office and Game Room
Counseling Center

In support of the educational mission of the University and the Division of Student Affairs, the Counseling Center provides a broad range of psychological, counseling, and educational services that facilitate the personal and academic success of students enrolled at UNCW.

The goal of the Counseling Center is to assist enrolled students in maximizing their success at UNCW and in life. The center’s staff provides confidential counseling services to help students build a more satisfying and successful college experience. Services include individual and group counseling for personal, relationship, or substance abuse concerns. In addition, staff members provide outreach and consultation services on a broad range of topics for students, faculty, staff and the university community.

What We Do For Graduate Students

Graduate Students can utilize the Counseling Center. It is a free and confidential resource. Counseling is a collaborative process between counselor and client. This relationship is an important one and includes:

- A caring, nonjudgmental environment
- Mutually agreed upon goals for counseling
- Answers to your questions about this process
- Is available to enrolled students

Main Services

- Individual Counseling
- Group Counseling
- Relationship Counseling
- In Harmony Meditation
- Active Minds Student Organization

Resources

Counseling
Crises and Emergencies
Self-Help Resources
Outreach and Consultation
QPR Suicide Prevention Training
UNCW CARE intervenes on a broad spectrum of violent behaviors, including sexual assault, relationship abuse, stalking and harassment. A comprehensive variety of violence prevention and relationship education programs, trainings, and educational campaigns are made available to the UNCW campus. CARE staff members respond to students who have been victimized, as well as those affected by someone else's experience with abuse or assault, by providing supportive services, including crisis response, individual advocacy and coordination with both on-campus and off-campus resources. CARE is for survivors: CARE is a confidential resource for students, faculty, and staff recovering from sexual assault, relationship violence, or stalking. A CARE Advocate can provide emotional support, answer questions about each reporting process, and can assist in navigating options. Survivors may utilize CARE’s services soon after an event or years later.

CARE is for those affected by violence: CARE provides information, resources and a place to talk for friends, parents, and loved ones of a victim of interpersonal violence. CARE is about options: Any student affected by issues of violence and harassment has a variety of options and services available on and off campus. CARE engages the campus: Through trainings, programs, and awareness campaigns, the professional staff and peer educators of CARE join our partners across campus in education to raise awareness and change the campus environment. CARE is a collaboration: Our campus partners include University Police, the Office of the Dean of Students, Counseling Center, Health Services, the Women’s Resource Center, the LBGTQIA Resource Center and Housing and Residential Life. We work collaboratively with the Rape Crisis Center and Domestic Violence Shelter and Services.

What We Do For Graduate Students

• Respond to campus community members who have experienced sexual assault, relationship violence, stalking or harassment as either primary or secondary victims
• Create a more supportive campus environment for survivors
• Prevent and reduce violent behavior:
  o Increase students’ awareness of and ability to identify issues of sexual assault, relationship violence, stalking and harassment
  o Increase awareness of and ability to navigate issues of consent and healthy and unhealthy relationships
  o Increase individuals’ capacity to recognize and intervene through bystander intervention trainings
• Promote examining cultural factors that are implicated in violence
• Actively engage with the University and Division of Student Affairs in achieving the goal of a safe, accessible, and healthy campus environment and sufficient resources

Resources

Getting Involved with CARE
Sexual Assault Resource Packet
Relationship Resource Packet
Stalking Resource Packet
Student Health Center

The mission of the Abrons Student Health Center (SHC) is to provide student-centered, affordable, and quality health services. The SHC is committed to our student/provider-shared responsibility and view every student contact as an opportunity for health education concerning the implications of health problems and lifestyle behaviors for individual and community health. Continuing improvement in quality of care is achieved by building partnerships for quality. A network of care that provides access to a full range of medical services with SHS performing a key role as the primary care provider is a departmental value.

What We Do For Graduate Students

Made up of Medical Services, Health Promotion, and Pharmacy, students are assisted in maintaining wellness and making healthy choices. Individual appointments can be made for men’s health, women’s health, sexual health, physical examinations, allergy injections, immunizations, and ADHD.

Health Fee/Services Covered
The student health fee is part of the student fee package and is paid through fees/tuition each term. Student taking six or more credit hours qualify. Students taking less than six credit hours are eligible to receive health services upon payment of the health fee.

The student health fee covers:
- Unlimited visits with the SHC providers, Nutritionist services with a Registered Dietitian, Health education services, Substance abuse prevention and education programs

Nominal fees are charged in the SHC for:
- Laboratory testing, Annual female exam/Pap testing, Male health exam, STD screening, Physical exams for student teacher and student nurse requirements, Vaccinations, Allergy injections, Office procedures (suturing, IV fluid and medication administration, etc.).

The SHC does not bill third party insurance. Students receive a bill after their visit which they can file with their insurance company.

Resources
- Services
- Location and Hours
- Student Insurance
- Fees and Eligibility
- Self Care
- After Hours Care
- Health Promotion
- Crossroads
- Pharmacy
- Student Health Center Staff
The University of North Carolina Wilmington is open and accessible to students with disabilities. The Disability Resource Center is committed to providing assistance to enable qualified students to accomplish their educational goals, as well as assuring equal opportunity to derive all of the benefits of campus life.

Through intentional partnerships with students, faculty and staff, the Disability Resource Center strives to create an atmosphere that encourages students’ independence, responsibility for self, effective communication skills and a respect for the diverse learning experience.

The rights of students with disabilities are outlined in Section 504 of the 1973 Rehabilitation Act and the Americans with Disabilities Act. Section 504 is a Federal Civil Rights Law, which prohibits discrimination against individuals with disabilities.

What We Do
The Disability Resource Center is the designated office that provides services to students with disabilities who are enrolled at UNCW.

Resources
- Campus Resources
- Physical Access
- Parking for Persons with Disabilities
Title IX and Clery Compliance

UNCW is committed to providing programs, activities and an educational environment free from sex discrimination, and expects all members of its community to act in a respectful, responsible and civil manner towards one another.

In accordance with new federal Title IX guidance and to maintain compliance with the Clery Act and North Carolina law, UNCW has revised its previous Sexual Assault Policy to create our new Student Gender-Based Sexual Misconduct Policy.

The Student Gender-Based/Sexual Misconduct Policy addresses:

- Sexual Misconduct (attempted or completed)
  - Non-Consensual Sexual Intercourse
  - Non-Consensual Sexual Contact
  - Sexual Exploitation

- Dating Violence

- Domestic Violence

- Stalking

- Sexual Harassment
  - Hostile Environment
  - Quid Pro Quo Harassment

- Other Civil Rights Offenses, When the Act is Based on Gender/Sex

What We Do For Graduate Students

The Director of Title IX and Clery Compliance has primary responsibility for overseeing all aspects of compliance with Title IX and related regulations across the institution, including, but not limited to: Recruitment, Admissions, Financial Aid, Athletics, Sex-Based Harassment, Pregnant and Parenting Students, Investigations and Adjudication procedures, Academic and Extracurricular Activities, and Employment.

Resources

- Reporting Forms
- Campus Resources
- Community Resources
- Federal & National Resources
- Help for Yourself
- Help for a Friend
- RAD Self Defense

There are trained professionals on campus to help you and our students.

Get Help
The University Learning Center is committed to being a vital part of UNCW students’ education. Academic support services are based on the principle that quality learning takes place when peers work collaboratively to develop knowledge and build skills. The University Learning Center provides students a learning environment and experience that differs from the classroom; we focus on high-quality individual, small-group and large-group student-centered and student-lead learning.

Provide quality programs and services that effectively meet the primary mission of each department:

- Provide academic support services in the form of peer tutoring
- Provide a student-centered, non-traditional, and innovative learning experience for students
- Develop students’ knowledge, skills, and abilities to prepare them to serve society and address the challenges of their careers:
  - Nurture the development of academic knowledge
  - Nurture the development of transferable skills

Provide high quality, well-maintained, and accessible facilities which support student success:

- Ensure that our facilities are accessible to all students
- Track student usage to ensure space is used efficiently

The University Learning Center is designed to be the singular, central location on campus students come to for peer tutoring academic support. Since the ULC opened in 2005, students have come to one office to receive a variety of academic tutoring: such as collaborating with a writing tutor about a paper, meeting weekly with a learning tutor, or dropping in at the Math Lab to talk with a math tutor. Even the Supplemental Instruction program, which provides large group tutoring for particular classes in a variety of spaces across campus, is based out of the ULC office.

Resources

- Writing Services
- Math Services
- Public Speaking Services
Office of Financial Aid and Scholarships

The Office of Scholarships & Financial Aid at UNC Wilmington is committed to providing students with excellent customer service, timely delivery of information and sensitivity for individual financial concerns. The Office of Financial Aid and Scholarships is pleased to act as a financial aid resource and information center, and look forward to assisting students in achieving educational goals.

Graduate Student Eligibility

In order to be eligible for federal student aid, students must be enrolled at least half-time in a degree-seeking, a Teacher Certification Program, or enrolled as a Graduate Certification Student, taking classes required for admissions to a graduate program at UNCW.

A Free Application for Federal Student Aid (FAFSA) is required to receive federal loan offers. Entrance counseling and Master Promissory Note completion is done through www.studentloans.gov.

Graduate and professional degree students may be eligible to receive aid from the following federal student aid programs:

- **Unsubsidized Loans**: Eligible students may borrow up to $20,500 per school year. Graduate and professional students enrolled in certain health profession programs may receive additional Unsubsidized Loan amounts each academic year.

- **Graduate PLUS Loans**: Eligible graduate and professional degree students who need to borrow more than the maximum unsubsidized loan amounts to meet their education costs may apply for a PLUS loan. A credit check will be performed during the application process at www.studentloans.gov.

Credit Balances and Disbursement Procedures

The Student Accounts Office is responsible for disbursing student financial aid. In preparation for issuing the financial aid refunds on the first day of class, the Student Accounts Office begins posting financial aid to student accounts 10 days before classes start. Any excess funds will be available to students within 14 days of the date the credit balance occurs or within 14 days of the first day of classes. Financial aid student refunds are disbursed to students by direct deposit. Students should log-on to SeaNet and their E-Bill information to set up direct deposit into an existing bank account.

Resources

- Scholarships
- FAFSA
- Publications/Videos
- Frequently Asked Questions
The UNCW community is dedicated to supporting “Seahawks Who Serve”, having created specific admission processes for both active-duty and veteran members of the armed services. Additionally, the university operates several extension campuses in Onslow County at Coastal Carolina Community College (CCCC), MCB Camp Lejeune, and MCAS New River.

Financial Aid and Veterans Benefits UNCW is committed to assisting active-duty, veterans, and their dependents with regard to financial aid and veteran’s benefits. UNCW is a U.S. Veteran Affairs approved educational institution.

For information and to establish eligibility for the Post 9/11 and/or the Montgomery GI Bill please refer to the US Department of Veterans Affairs website. If you have completed and submitted a Veterans Affairs (VA) class schedule, classes will be held while payment is pending from the VA. Please feel free to contact the Federal Veterans Education Benefits Counselor at 910.962.3177 or via veterans@uncw.edu.

Military Resource Lounge
The Military Resource Lounge (MRL) is located in the Warwick Center. It is a place where military-affiliated students can connect, study, and relax. There is a kitchen, refrigerator, television, study space, coffee/snacks, and printing. The space is staffed by Veteran Affairs Work Study Students and a Military Services Support Specialist. In 2016, the space received a $10,000 grant from the Student Veterans of America/Home Depot to renovate the space. Stop on by to connect with other student, faculty, and staff!

Resources
UVIZE
UNCW Student Veterans Organization
Financial Aid
VA Class Schedule
Randall Library

The William Madison Randall Library serves as a dynamic instructional and research resource of UNCW.

Research Materials
Randall Library's collections include more than two million items in various formats, including approximately one million books, bound journals, and print government documents; over 65,000 print and electronic journals, over 750,000 microform pieces, and more than 85,000 media items (e.g., DVDs, CDs). Most circulating items can be checked out by graduate students until the end of the semester. (more information on checkout periods). In addition, the Library provides approximately 200 online databases and extensive full text resources. Databases, e-journals and over 30,000 electronic books are available to UNCW students, faculty and staff with Internet access anywhere and anytime.

Special Collections
The Library’s specialized collections include the Rare Book Collection; the Southeastern North Carolina Collection, devoted to publications by or about residents of the Lower Cape Fear region of North Carolina, Manuscript Collections (diaries, correspondence and other papers), and UNC and Wilmington College Archives. In addition, the Library is a selective depository for United States government publications and a full depository for North Carolina documents. The Curriculum Materials Center (C.M.C.), located in the education building, is a specialized facility designed to support the teacher education program of the Watson College of Education, providing textbooks and other teaching support materials for pre-K-12 grades. The C.M.C., in cooperation with the education lab, provides equipment for creating teaching materials.

Research Help
- Get on-demand research help
  - Drop-in to the Research Help Desk (hours)
  - Call 910-962-3760 (hours)
  - Email libref@uncw.edu (hours)
  - Chat with a librarian
- Contact a librarian for one-on-one, subject-specific research support
  - Find the liaison librarian for your subject

DIY Research Help
- Research Guides by Subject
- Research Strategy Builder
- Citation and Bibliography Help

Support Services
- Off-campus Access to Library Electronic Resources – simply use your UNCW username and password to access the electronic resources available on our library website. You can even configure Google Scholar to access Randall Library resources.
- Delivery for Distance Education Students – if you are a distance education student, we will mail books to your home.
- Interlibrary Loan - use to borrow items not owned by Randall Library, at no cost.
- Graduate Student and Computer Lab - two library spaces on the second floor are designed specifically for your use: a quiet study space and a computer lab. Both are accessible via OneCard swipe.
On-Campus Dining

With a variety of dining locations on campus from dining halls, to coffee shops, to convenience stores and national brands, we’ve got something to satisfy everyone’s cravings. Campus Dining is committed to providing culinary offerings to meet a variety of dietary preferences prepared by highly trained staff and professional chefs. Campus Dining facilities are available to all students, faculty and staff seven days a week when classes are in session.

### Signing Up for a Meal Plan

1. Log in to MySeaport with your UNCW email address and password. (Must use Safari, Google Chrome or Mozilla browser.)
2. Select the Student Services tab.
3. On the left under Services, select the Student Meal Plan Application link.
4. In the meal plan application, select the term on the left side and proceed through the application to select your meal plan.
5. The meal plan cost will be placed on the Student Account.

### Dietary Needs or Restrictions

If a student has special dietary needs or restrictions, Campus Dining can accommodate the student to make sure they get the most out of their Meal Plan. For any dietary and/or nutritional concerns, please contact the Campus Dietitian, Chelsea Stant (MS, RD, LDN), at stantc@uncw.edu or 910-962-7621. This is a free resource for graduate students.
Parking and Transportation Services

Parking on Campus
Campus parking regulations and permit enforcement is 24 hours per day, seven days per week. All parking on campus is by permit only. All vehicles parked on university property must be registered, display a valid UNCW parking permit and park only in areas authorized by the permit classification. For graduate students, you most likely will possess a Commuter Zone 1 (magenta) parking pass or a Commuter Zone 2 (blue) parking pass. Parking is assigned based on housing, class status and availability. These zones sell out quickly and are not guaranteed. As holders of these permits you must park within your designated zones.

Students, faculty and staff are not visitors and cannot park in designated visitor only areas. Students, faculty and staff may park at metered or pay station parking as long as the meter or pay station space is paid. You must have a valid parking permit or purchase a permit to park on campus.

Parking Rules and Regulations
Students cannot park in:
1. Faculty/Staff Spaces (yellow lines)
2. Service Vehicle Spaces/ Visitor Spaces (teal lines)
3. Gated Lots
4. Reserved Spaces

- Any vehicle parked on campus requires a permit. A vehicle is defined as any motorized form of transportation that requires insurance and/or a license plate under NC law.
- UNCW Enforces Parking: with ticketing, booting and towing.
- Rules and Zones: regarding service vehicles, fire lanes, loading zones, 24-hour reserved, handicap and visitor spaces must be observed at all times.
- Lack of convenient parking is not a valid excuse for a violation.
- Handicapped Placards: All faculty, staff and students displaying a State-issued handicap placard must be properly registered with the parking office

Resources
- 2017-2018 Parking Zone Map
- Commuter Student Parking Zones
- Resident Student Parking Zones
- Citations & Appeals
- Hawk Wheels Bike Share
The UNCW One Card is the official form of identification on campus. Your One Card allows the use of campus facilities, and provides safe, easy access to university services and events. With your valid UNCW One Card, you can check out materials at Randall Library, access meal plans or food dollars at campus dining locations, ride the Seahawk Shuttle and WAVE transit buses FREE and much more.

All graduate students that wish to be issued a UNCW One Card must come to the One Card office in person, two business days after you have registered for classes. Your photo will be taken and the card will be printed while you wait. Do not use the online photo submission option. The cost of the card is $20.00 and will be charged to your student account.

Have questions about obtaining your UNCW One Card?

- Visit UNCW One Card Office
- 910-962-2008
- Email Sandy Marshburn at marshburns@uncw.edu or onecard@uncw.edu

Resources

- UNCW One Card Online Management Center
- Seahawk Bucks$
- Bookstore Dollars
The UNCW Police Department is located on the East side of campus, on Lionfish Drive, and is open 24 hours a day. Police officers patrol the campus seven days a week, 365 days a year. The primary objective of the UNCW Police Department is to provide a safe and secure environment within which students, faculty, and staff can live, learn, and work. The department is comprised of three divisions - Support Services, Investigations, and Operations. The officers who staff these divisions are duly sworn, certified, armed, and empowered with the same authority as other local law enforcement officers in the State of North Carolina as regulated by the North Carolina Department of Justice.

Telecommunicators, program managers and command-level personnel provide administrative support for the various divisions. The department also employs 5 full-time and approximately 15 part-time security guards who assist community members by performing building patrols, area patrols, escorts and access to other departmental services.

Emergency: Dial 911 from any UNCW extension, including courtesy phones
Non-Emergency: 910.962.2222 or police@uncw.edu

Report a Crime Anonymously

Report a Commendation

Report a Citizen Complaint

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What We Do For Graduate Students
The vision of the center is to positively affect the recruitment, retention and academic achievement of black students at UNCW, and contribute to the preparation of all UNCW students to excel in an increasingly diverse world.

The Upperman African American Cultural Center supports UNCW's commitment to diversity and inclusion, and its mission to offer "powerful academic experiences" through the successful execution of three primary goals:

Education
Develop and present programs that explore and educate students, staff and community about the historical, cultural, social and artistic experiences of African Americans and other people of the African Diaspora.

Support
Develop and maintain programs and resources that support quality of life, academic excellence, social well-being and a positive over-all experience for Black students at UNCW.

Advocacy
Maintain a level of expertise about the Black student experience that affirmatively informs the policies, practices and programs of UNCW administration, Academic Affairs and Student Affairs.

Resources
Staff
Black Graduate and Professional Student Association
Black Student Union
Programming
Exhibits
Excellence Project
Support
Education