Billing Information

Monthly E-bills were uploaded on November 29th for Spring undergraduates. Payment is due by December 20th. Non-payment of this bill may result in class cancellation and transcript/diploma holds.

Spring TealPay 5 and 4 payment plans will be available starting November 30th.

Please Note: You have to enroll in a payment plan each term, Fall plans do not carry over to the Spring term. Visit: TealPay Payment Plan for complete plan information.

Students enrolled in the Online Accelerated Program (RN to BSN) should refer to the Online Accelerated Program webpage for due dates and related information.

Refunds

In preparation for issuing the Financial Aid refunds on the first day of class for Spring 2018, the Student Accounts office begins posting refunds to student accounts 10 days before classes start. Students will need to establish an E-refund account on the E-bill site to receive any excess funds from loans, overpayments, scholarships and grant monies. Set up your E-refund account today to avoid future delays due to paper check processing. It is a safe and secure method to receive your refund faster.

What is Title IV authorization?

Federal Title IV financial aid only covers institutional charges (tuition and fees, room and board) for the current award year.

In order for UNCW to apply Title IV financial aid to pay non-institutional charges such as parking, health insurance, library charges, or pay for prior year charges up to $200, students need to provide authorization.

1. Log onto mySeaport.
2. Click on the SeaNet app.
3. Click on the “Student Services & Financial Aid”.
4. Click “Financial Aid”.
5. Click “Award Package”.
6. Select the appropriate aid year (e.g. 2016-17 Aid Year)
7. Click the “Resources/Additional Information”
8. Scroll down and answer the two questions (we recommend selecting YES)
9. Click “Submit”

December Graduates:

Please be sure your student account balance is paid in full prior to leaving or a hold will be placed on your account which will prevent you from receiving your diploma or transcripts. Many students currently have the $6.00 graduation fee due on their accounts.

All Perkins Loan recipients must complete a mandatory exit interview. Exit interviews may be completed online at www.mycampusloan.com any time after November 15, 2017. ECSI will mail instructions to your permanent address.

Contact Constance Evans at 910-962-7419 or evansc@uncw.edu if you would like to make an individual appointment.

OFFICE CLOSURES

The Student Accounts & Cashier Office will be closed:

- Winter Break—December 22nd through January 2nd, 2018

Thank you for your patience during these times. We will answer voicemail and emails upon return.