**Billing Information**

Monthly E-bills will be uploaded on January 2nd for Spring graduate and undergraduate students. Payment is due January 17th. Non-payment of this bill may result in dropped classes and transcript/ diploma holds.

Enrollment in the Spring TealPay 3 plan is available January 3rd.

**Please Note:** You have to enroll in a payment plan each term, Fall plans do not carry over to the Spring term. Visit: [TealPay Payment Plan](#) for complete plan information.

**Refunds**

In preparation for issuing the Financial Aid refunds on the first day of class for Spring 2018, the Student Accounts office begins posting refunds to student accounts 10 days before classes start. Students will need to establish an E-refund account on the [E-bill](#) site to receive any excess funds from loans, overpayments, scholarships and grant monies. Set up your E-refund account today to avoid future delays due to paper check processing. It is a safe and secure method to receive your refund faster.

**What is Title IV authorization?**

Federal Title IV financial aid only covers institutional charges such as parking, health insurance, library charges, or pay for prior year charges up to $200, students need to provide authorization.

1. Log onto [mySeaport](#).
2. Click on the SeaNet app.
3. Click on the "Student Services & Financial Aid".
4. Click "Financial Aid".
5. Click "Award Package".
6. Select the appropriate aid year (e.g. 2017-18 Aid Year)
7. Click the "Resources/Additional Information"
8. Scroll down and answer the two questions (we recommend selecting YES)
9. Click "Submit"

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**Helpful Links**

**Student Accounts**

**E-Bill**

**TealPay Payment Plan**

**Frequently Asked Questions**

**Housing & Residence Life**

**Registrar**

**Auxiliary Services**

**Campus Dining**

**Financial Aid**

**Contact Information**

**UNC Wilmington**

Cashier’s Office - Student Accounts

601S College Road

Wilmington, NC 28403 - 5926

Phone: 910-962-4281

Fax: 910-962-7402

Email: Studentaccounts@uncw.edu

Email: tealpay@uncw.edu

**Important Dates**

- January 2: Spring UG/Grad E-bill upload
- January 3: TealPay 3 available
- January 15: MLK holiday, offices closed
- January 16: Last day to drop/add
- January 17: TealPay 3 enrollment deadline
- January 17: Bill due date
- January 18: Class cancellation for non-payment
- January 31: Last day to waive Health Insurance